



OUR PSYCHOSOCIAL COUNSELLORS



EDITORIAL

We are extremely happy that we were able to implement this project. We managed to train psychosocial counsellors, national mental health trainers, medical doctors and nurses in order to support the integration of the national mental health component into the health care system of Afghanistan.

Through this project we made a big step towards accomplishing the aim we had formulated in 2005: "Offering psychosocial counselling services in all clinics of Afghanistan."

At this point we have psychosocial counsellors in many clinics in all provinces of Afghanistan and they are providing psychosocial counselling services to the people in need. What a wonderful progress!

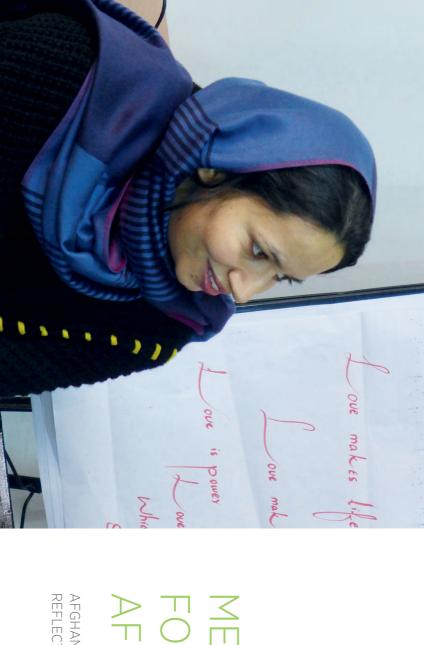
The whole lpso team, trainers and supervisors, finance, logistic and support staff have worked well together and supported the Mental Health Department of the Ministry of Public Health in order to make this project a success.

We would like to thank all of them for their tireless work throughout the years.

We would also like to thank the Ministry of Public Health, especially the Mental Health Department and the Grants and Service Contracts Management Unit, for their continuous support and cooperation and the European Delegation

for their trust and steady support. Inge Missmahl and Sarah Ayoughi





Being here, among the people, one can understand that enjoying, laughing and having hope can exist beside suffering from the past and having an unclear picture of the future. Here, one can learn how to trust each other in very unstable times, how to help others while facing the fear of being alone and how to be kind while life is really cruel to oneself.

people became obvious to me while l was working in our mental health project aiming at training professional psychosocial counsellors (PSCs) for all provinces of Afghanistan. In our work we intent to implement This face of Afghanistan and Afghan

an approach which focuses on values

behaviors and various life situations.

for each other and acknowledging that people are sometimes very different. We teach our psychosocial counsellor trainees to be reflective and to encourage their clients to reflect themselves for a better understanding. It is challenging and meaningful for me to teach such kind of approach, especially in a country with a high sensitivity regarding cultural values.

An approach focusing on acceptance

Trainess from far away districts of Afghanistan came to Kabul to become psychosocial counsellors. They came with different views on counselling, which were based on their own judgments and values. To me it was very interesting that in the beginning all of them, especially those from remote

areas, were resistant to changes. But after attending self-experience groups in which they could really share their values, thoughts, wishes and experiences, they became more open towards changes and accepted differences between themselves. We saw commitment and motivation in them.

After having received the training in Kabul, most of them could handle the challenging cases in the health facilities and helped their clients to manage and influence their life again. However, the counsellors' working environment often did not suit the counselling requirements, such as privacy during the sessions. At some places it was challenging to integrate these requirements into the already existing health system.

MENTAL HEALTH FOR WHOLE AFGHANISTAN

AFGHANISTAN IS A COUNTRY THAT REFLECTS MANY FACES OF LIFE.

Hospital (PH) and many Comprehenof Afghanistan at least each Provincia sive Health Centers (CHCs) could be very good initiative and in all provinces Afghans. The present project was a approach is valuable and useful to all few professional counselling sessions. situation after having conducted a into an improvement of the client's nopeless in the beginning, but turned reported about cases which seemed very motivating when our counsellors cases within this project. For me it was treat more than 50000 mental health mental health training by us. They could (MDs) and nurses, who also received a This convinced me that this counselling working in a team with medical doctors The trained psychosocial counsellors are

equipped with professional PSCs and those counsellors could heal the invisible wounds of many Afghan people who experienced such a treatment for the first time.

I remember that one of our PSCs was warned by an opposition group to stop working as a counsellor and he was courageous enough to go to this group and to explain his work to them. He made clear that the counselling approach has nothing to do with politics and antislamism, rather it is about being able to solve own problems and difficulties. It was amazing that they really could understand him and let him continue his work.

cnosocial counsellors, MDs and nurses made them good and professional psy of those faces and this consciousness even our trainees became conscious the very proud and heartless mask. And different faces of Afghan people during to see their life from a different perproject was a chance for all beneficiaries of mental health care into the BPHS, this Besides contributing to the integration the implementation of this project: We for our Ipso team. We discovered the needs to be seen and to be taken sesaw a sensitive and suffering being who spective and it was a great experience rious, we recognized the being behind

MENTAL HEALTH IN AFGHANISTAN

AFGHANISTAN IS A POST CONFLICT AND POOR COUNTRY WITH A POPULATION OF 30 MILLION. MOST OF THE PEOPLE BEAR A LARGE NUMBER OF WAR RELATED, ACUTE, CHRONIC STRESSES AS WELL AS PSYCHO-SOCIAL PROBLEMS.

However, the vast majority of people are also experiencing psycho-social problems in their daily life. They hinder them to improve their lives as well as their social functioning.

country have no chance to get treat Many vulnerable groups living in our access to services for the population accepted interventions to ease the should emphasize these socio-cultural fective and public mental health experts Interventions are cost-efficient and efvery important for public mental health are further aspects of the topic. It is and the promotion of mental health The prevention of mental disorders satisfaction and ultimately, to enjoy life feel empowered to aspire a feeling of sense of happiness. A person should be able to be productive and get a disorders. Moreover, a person should from signs and symptoms of mental idea is that a person should be free which comprises all aspects of life. The comprehensive concept in Afghanistan The mental health topic has a broad and

> ment due to low education, low awareness, gender based violence, cultural barriers, stigma etc. Vulnerable groups often include old people, women, widows, adolescents, disabled people, people living in very far and rural areas and people with low economic condition.

Ine only way to provide those people with mental health care on a low cost level, which is easily accessible, is to integrate it as a permanent component into primary health care. We started this approach in Afghanistan in 2005 and added a psycho-social component in 2009 by creating a new position: "psycho-social counsellors" working in Comprehensive Health Centers (CHC) in Afghanistan.

The main aim of the Ministry of Public Health (MoPH) is to respond to people!

The main aim of the Ministry of Public Health (MoPH) is to respond to people's needs through medical and non-medical models in a sustainable way. It is worth to mention that the EU is the only donor that, since the beginning

strategy 2010-2015 and the related a low cost service for patients and their strategic plan, the integration of mental of the transitional Islamic government families, and even for the government to less stigma and discrimination, it is psycho-social approach is that it leads and psycho-social counsellors. health workers, such as MDs, Med-levels material for the training of different practice. Another aim is to develop health act and to develop a code of health services, to upgrade the mental improve the quality of tertiary mental health hospital in Kabul. The goal is to and rehabilitation of the tertiary mental programs as well as the renovation they support capacity building the hospital package (EPHS). In addition as the integration of mental health in health into primary health care as well development of the mental health activities. Their support includes: the to mental health and psycho-social provides financial and technical suppor The most important impact of the



It decreases mental health burdens, increases human rights, decreases family violence and drug abuse, increases the self-esteem of health providers, encourages people to receive support and increases people's trust in the health care system.

Currently 80 CHCs out of 380 CHCs are

al support of the EU, tried to develop the technical support of Ipso and financiin Afghanistan. Since 2008 the mental mental health system (BPHS and EPHS) of Ipso and funded by the EU project it is planned to train 103 more psychopitals and two counsellors for every pro mental health ward in five regional hosand around 1010 psycho-social counwith its stakeholders, especially with health department in a close cooperation the most important component of the Psycho-social counselling has become social counsellors through the support vincial hospital in 26 provinces. In 2015 tals (EPHS): Two counsellors for every sellors are working in 52 regional hospi equipped with psycho-social counsellors

a comprehensive bio-psycho-social intervention approach. Up to now, we have around 300 psycho-social counsellors all over the country who received trainings based on approved manuals and the related learning resource package (LRP). 60 of those psycho-social counsellors are now trained by Jpso as national mental health trainers.

Fortunately, nowadays we have a model system for mental health, which is impressive according to international experts. For instance, it is mentioned in the WHO's Building Back Batter "that after 2010 Afghanistan endorsed a five-year National Mental Health Strategy. Although Afghanistan is one of Asia's poorest countries, humanitarian recovery programming has paradoxically resulted in one of the continent's most successful experiences in integrating and scealing up mental health care in selected areas of a country. Significant challenges remain, but important

progress has been made in raising the priority of mental health care and providing services to those in need". (WHO, *Building Back Better*, 2013, page 27).

Hereby I want to thank Ipso for their great efforts in training psycho-social counsellors in a very professional and practical way. But I do have to mention that we still have long way to go to complete the integration process and to overcome the challenges and barriers of a full implementation.

Finally, I want to ask all stakeholders to put mental health as a priority on their agenda, as the Ministry of Public Health appreciates and welcomes all parties to support mental health. There is no health without mental health and no socio-economic growth without mentally healthy people. Dr. Bashir Ahmad Sarwart, Director of the Department of Mental Health and Substance Abuse MopH

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translated into Dari and Pashto by Ipso's core been conceptualised, developed, edited and training of psychosocial counsellors (PSCs) has The Learning Resource Package (LRP) for the

and methodology and thus guarantee the same of national mental health trainers (NMHTs) for trainers and a daily schedule. As the training some further background knowledge for the the trainings will all have the same contents they will later be able to use the LRP as a guidanc This LRP contains a methodology for the training or their own trainings. This will guarantee that

services (BPHS) and secondary care services LRP for PSCs as part of the national training

On the 17th and 18th of March, Ipso conducted the National Menta Health Coordination Workshop in the Ibn Sina conference hall

emphasizing the importance of reducing the mental health burder the implementing NGOs from all target provinces were invited All PHDs (Provincial Health Directors) and the representatives of the importance of this project for ensuring easy access to quality health care as well. Dr. Bashir Ahmad Sarwari, the Director of the mental health care for all Afghan people Mental Health and Drug Demand Reduction Department, emphasized

The objectives of this workshop were:

- To inform all relevant stakeholders about the aims of the project
- To present the targets of the National Mental Health Strategy and
- To explain how this project supports the target No1 of the Nationa
- integrate mental health services into the BPHS and the EPHS delivery at provincial level could be improved in order to To develop Terms of References (TORs) for regional and provincia
- to support all above goals and aims.

implementation was developed. the cooperation and support of all implementing NGOs and Provincial Health Directorates. A detailed action plan for the project ment Unit (GCMU) of the MoPH. It became evident that the project required a good coordination amongst all stakeholders and The project was discussed within the Ipso team, with the Mental Health Department and Grants and Service Contracts Manage-



2012



JANUARY 2012 - DECEMBER 2014

and training a pool of national mental health trainers Care System of Afghanistan by qualifying health professionals Supporting the Integration of Mental Health into the Public Health

as PSCs. The challenge was to be able to recruit 50% women. This turned out to be a far more complicated cooperation of all involved parties. and adaptations. At first the drafted Memorandum of Understanding (MoU) was shared with GCMU as the For the first round of training, Ipso's master trainers selected 70 trainees from 15 target provinces to be trainec the MoU. Then GCMU shared the final draft version of the MoU with all BPHS implementing NGOs, who added orocess than GCMU, the MH Department and Ipso had expected. It included many meetings, negotiations urther comments and suggestions. This process took a lot of time and efforts and finally guaranteed the

of the implementing NGOs. Soon it became clear that only by providing male and female counsellors in each Afghans. Ipso took this challenge seriously and discussed possible solutions with GCMU and the representative by women. As a result culturally appropriate mental health care delivery would not have been guaranteed to a each Comprehensive Health Center (CHC). This meant that half of the population would be excluded from A clear challenge of the project was the fact that the current BPHS version foresees only one counsellor for nealth facility the aim of the National Mental Health Strategy – to ensure that all people of Afghanistan have these services out of respect to Afghan culture and tradition, as only men can be treated by men and wome

current BPHS would allow one male and one female counsellor per CHC that the sustainability of the psychosocial counselling services in Afghanistan could only be reached if the to support this project by placing two PSCs in one CHC during their training phase (three months intensive With the support of her Excellency, the Minister of Public Health, Dr. Soraja Dahlil, the NGOs were ready training and nine months practical work at health facility level). Through these discussions it became clear

APRIL/MAY

PSCs. The challenge was to be able to recruit 50% women. For the first round of training, Ipso's master trainers selected 70 trainees from 15 target provinces to be trained as

- a minimum of high-school education
- » public health qualification and/or practical work experience in the field of health, or social work,
- high-sensitivity to local socio-cultural specificities
- » well-balanced mental health
- resident of the target province and no criminal record

posted in several public gathering places such as hospitals implementing NGOs. The announcements in the provinces were website and at provincial level through PPHDs and BPHS/EPHS The position had been announced nationally through ACBAR's



to train the MDs and nurses of those clinics in which the as a team. As a consequence, one goal of this project was as foreseen in the integrated mental health component, In order to ensure a complete bio-psychosocial treatment trained PSCs would be placed in mental health topics as medical doctors (MDs) and PSCs need to work together

been trained in BPHS mental health care. wo batches of MDs (51) from the target provinces have



training of psychosocial counselling. been invited to Kabul to participate in the three-month intensive A total number of 67 selected PSCs (36 male and 31 female) had

oral test evaluating their overall performance through a written and assessed the trainees' knowledge and skill competency by At the end of the three-month intensive training, the trainer so that the topics of the morning lectures and sessions could be In the morning sessions, the training provided the theoretical The training started in September 2012 in two separate batches, Pashto and Dari speaking and lasted until mid of December 2012 will be able to handle the problems on a professional level. noon session, the big groups were split up into small groups,



Two batches of nurses from the target provinces have been trained in BPHS mental health care





Paktia and Paktika. Bamiyan, Daikundi, Ghazni, Laghman, Kunar, Nuristan, Nangarhar, Khost Herat, Badghis, Ghor, Farah, Nimroz,



The first 67 PSCs from 15 different target provinces (Herat, Badghis, Ghor, Farah, Nimroz, Bamiyan, Daikundi, Ghazni, Laghman, Kunar, Nuristan, Nangarhar, Khost, Paktia and Paktika) were shifted to selected health facilities in the above mentioned provinces for the nine months practical work perioc

month training. In order to reflect on their own work, discuss the progress they made, analyse the in one province, met once a week for supervision and intervision groupwork. Additionally, our super problems and discuss their cases, all trainee counsellors, who were based at different health facilities The trainees started to use their practical counselling skills, which they had learned in the three-





German Forgein Office. were trained in 2011 by Ipso funded by the Badakhshan, Kunduz, Balkh, Baglhlan, Takhar

FEBRUARY







2013

Part of the nine months practical work under supervision were intensive refresher trainings in Ipso's training center in Kabul. Areas in which the PSCs had difficulties were deepened. trainers and supervisors to improve and to develop the identified and individual mentoring was given by the skills of the trainee PSCs. Moreover, certain topics were



One of the main aims of the project was to train Trainers of Trainers for all provinces.

master trainers and the MH Department. sible for the supervision of mental health services, mental benefitted from this training. The focal points are respon-33 NGO Focal Points for mental health from 25 provinces conducted on request of the Mental Health Department counsellors. The first training of NMHTs for MDs was and "national mental health trainers" for psychosocial The training lasted two weeks and was facilitated by lpso's health trainings and awareness within their organisation "National mental health trainers" for medical doctors



and invited to the second round of PSC training Ghazni, Khost, Paktia and Ghor were selected Faryab, Kandahar, Helmand, Zabul, Urozgan, Logar, Wardak, Sari Pul, Jawzjan, Samangan, target provinces Kabul, Kapisa, Parwan, Panjshir 79 (39 male and 40 female) PSC-trainees for the

training of psychosocial counselling. The training started in April 2012 in two separate batches, Pashto and Dari speaking and and lasted until July 2012. Again, the whole training was carried out by our master trainers, international experts and 79 men and women participated in the three months intensive



DURING THE SECOND TRAINING ROUND PSCS OF FURTHER 14 PROVINCES WERE TRAINED, NAMELY:

Kabul, Kapisa, Parwan, Panjshir, Logar, Wardak, Sari Pul, Jawzjan, Samangan, Faryab, Kandahar, Helmand, Zabul and Urozgan.



PHASE 2: NINE MONTHS OF PRACTICAL WORK OF THE SECOND BATCH OF PSC AT HEALTH FACILITIES

79 PSCs from the 18 target provinces were shifted to selected health facilities of the target provinces for the nine months practical work period.



AUGUST

EPTEMBER

FIRST FOLLOW-UP TRAINING OF THE PS



E PSC-TRAINEES (FIRST BATCH

OKTOBER



ORKING WITHIN THE EPHS

D FOLLOW-UP TRAINING OF THE PSC-TRAINEES (FIRST BATCH)





2013

> = = >

INING OF 22 NURSES WORKING WITHIN EPHS





FEBRUAR

SECOND FOLLOW-UP TRAINING OF THE PSC-TRAINEES (SECOND BATCH)







MARC



2014

WORKING WITHIN BPHS

ONE

NING OF FURTHER 42 NURSES WORKING IN THE E

VEMBER

LOW-UP TRAINING OF THE PSC-TRAINEES (SELECTED GRC

AL TRAINING OF NMHTS FOR PSYCHOSOCIAL COUNSELL

A final training for the NMHTs took place in Kabul in December 2014. 66 participants from 26 target provinces participated, aiming to improve their trainer qualities. All NMHTs who passed the final exams were officially introduced to the Mental Health Department to be certified and registered by the MoPH as national mental health trainers for Psychosocial Counsellors.

MAY

IING OF 70 NMHTS FOR PSYCHOSOCIAL COUNSELLOF

The training for the national mental health trainers for psychosocial counselling lasts minimum 4 weeks, as the training for the PSCs is complex and involves knowledge, skills and self-experience. The NMHTs also will play a key role in rolling out professional psychosocial counselling services in their provinces. They will be expected to train others and to give supportive supervision to the PSCs working in their province.



NAL MENTAL HEALTH CONFERENC

The two-day mental health conference took place on the 6th and 7th of December in the Intercontinental Hotel.

Ipso invited 29 provincial Public Health Directors, provincial and regional Hospital Directors. Provincial Managers of BPHS and the head of BPHS/EPHS implementing NGOs of Kabul, Kapisa, Parwan, Panjshir, Logar, Wardak, Ghazni, Bamiyan, Daikundi, Urozgan, Zabul, Ghor, Saripul, Bamiyan, Daikundi, Urozgan, Zabul, Ghor, Saripul, Bamiyan, Faryab, Jawzjan, Badghis, Herat, Farah, Nimroz, Helmand, Kandahar, Paktia, Paktika, Khost, Nangarhar, Kunar, Nuristan and Laghman provinces.

The main objective of this workshop was to review the achievements of the EU-action "Training Professional and national mental health trainers for Afghanistan" which was implemented in the above mentioned 29 provinces both on BPHS and EPHS level. It was also an important objective to discuss the challenges and lessons learned of the integration of mental health care and psychosocial counselling in CHCs in order to improve the integration of mental health care in BPHS and the quality of the services. Furthermore, it was discussed how the Provincial Technical Committees or Provincial Mental Health Taskforces could support mental health care implementation in their provinces. Another topic was the next upcoming training for 103 PSCs and their selection criteria. It was a productive meeting which motivated all participants to reach target number one of the National Mental Health Strategy; providing bio-psychosocial mental health services in BPHS in all provinces of Afghanistan.







BAKHTAWAR'S

STILL MANY THINGS TO SAY. AFTER ONE HOUR TALKING, BAKHTAWAR HAD

her lips and started to talk again: small waves inside the cup, she opened on the cup of tea and starring at the While she was tapping with her tinger

My childhood teeth fell out while I was This wooden tooth is for you, I want and threw it toward the sun, saying closing my eyes, I pulled out my tooth tending sheep. Sitting on a rock and were the only two jobs you could do rate. Taking care of sheep and farming time. People were very poor and illitehave to admit, I was born at a very bad "When I think about my childhood,

like my father scarf like a turban to look like a man and a beard on my face and wore my from the fireplace, drew a moustache became smarter, I took some charcoa fox. Later when I grew stronger and to the mountains. I was afraid of the Every day I used to take the sheep

to a refugee camp. I was pregnant and

der. There we were caught and taken reached a place close to the Iranian bor We traveled for several days until we lage and only took a horse with us.

bring good luck to them: My father was bring my family good luck. But I didn't Kabul. me that his tomb is in Kart-e Sakhi in found out why. My grandmother told murdered during service and we never named me Bakhtawar (Lucky Girl) to When I was born, my grandmother

I was 10 or 11 when my grandmother was with me and I wasn't afraid. of water I saw my face with beard and I his way I telt like the soul of my father My voice echoed in the mountains my voice strong, I shouted my name. moustache in the clear water. Making tains and while sitting beside a spring a green scarf the day she left us. looked like – i just remember sne wore from us. I don't remember how her tace married another man and lived far away After the death of my father, my mother took my sheep very far in the moun-

> from Iran. My uncle married his daughried. I remained alone with my uncle's One night we escaped from our vilgovernment's rule. because we had rebelled against the away. Soldiers surrounded our village red and armed fighters took my brother Shortly after that the revolution occur-Everyone started their own life. ter to him and married me to his son. a few years, my brother returned home home and after some time, she got mar Iran. My elder sister fled to my mother's didn't treat us well. My brother went to Life became very hard. My uncle's wife and sister to his home. died. Our uncle took me, my brother wife and her insults and her scorn. After

> > my surrounding, I don't even remembe pay attention to what was going on in the loss of my brother was fresh. I didn't my first child was born. The sorrow for refugee camp. birth and how long we stayed in the how much pain I suffered during child

money for his marriage. We came to started construction work. Our life was my son and I had to live alone. my husband chose another wife and environment. Because of this reason for my brother was fading. But I could my son was growing up and the sorrow becoming better and I was saving some we finally left the chicken farm. My son I brought up my son by myself and after the birth of my son due to the dirty because of the infection I suffered from that I could not have any more children not get pregnant again. The doctor said Finally, we settled near a chicken farm

a part of his body was buried, not his to my painful stories and after each close to bursting from pain. I was fed ning until the evening and my head was complete body. I cried from the morof his shoes and a tomb in which only his body. After his death, I only saw one py and I was happy for his happiness bing medicine. The counsellor listened they offered therapy without prescri He took me to a nearby clinic where bring your son back to life by crying why I was crying and said: 'You cannot that someone came to me and asked It was on the fortieth day after his death up with life and was wishing my death bing took him from me. I didn't even see for you to be comfortable.' He was hap ships and difficulties. I will do my best But this didn't last long. A suicide bom-'Mother! I compensate all your hardhappy with his job. He used to tell me: Kabul. My son was working and was

of in memory of someone - this relieves a flower that is planted and taken care you." Kabul, Aquila Sharifi appointment, I planted a flower in my do to improve my life. After the first piness can be everything: for example and create happiness in life. That hapbreathe, we should value our own self family and belongings might be taker breath, nothing belongs to us, even ou of those may be my father's grave.' put them on anonymous graves. One with me to Kart-e Sakhi cemetery and rists. Sometimes I take some flowers Sometimes I sell some flowers to floplanted other flowers beside it. Now his foot. Later I cut its small sprigs and son's shoe to grow a flower instead of think more positive, to see what I could rom us one day. But as long as we -inally Bakhtawar said: "Except our own have a small garden of flowers. appointment I felt relieved. I learned to

